



SHIPPING POLICY

Carriers Used

UPS, USPS, FedEx, or DHL will be used at the sole discretion of DodgeCouture.com.com and our suppliers, when shipped directly from them. All items will be traceable and insured for your protection. We do not accept C.O.D.

Order Tracking

Once we process your order and ship out your order, we will send an order confirmation email to you with your common carrier shipment or order tracking number which provides the status of your shipment and estimated date and time of delivery. Items may arrive earlier than indicated. If the shipment has not arrived after the indicated delivery date, please contact the common carrier with your shipment or order tracking number to obtain delivery status on your order.

Lost or Damaged Parcels

We do our best to ensure accurate and timely delivery. Most parcels reach their destination promptly and without incident. However, sometimes a parcel is lost, damaged, or stolen in transit. All parcels shipped are insured by the common carrier for full merchandise value. We are not responsible for parcels lost, damaged, or stolen in transit. Please contact the common carrier used (information will be in your order confirmation email) to file a claim.

Undeliverable Parcel

If the common carrier is unable to deliver the shipment for any reason, whether unclaimed, refused, invalid or unknown address, or any other reason, we will, upon return of the shipment to us, charge a 20% restocking fee for the entire purchase price, less shipping and handling fees, which are non-refundable. If you wish for us to resend your shipment, you will be charged additional shipping charges.

Sales Tax and Other Fees

DodgeCouture.com.com shall automatically charge and withhold applicable sales tax of 8.25% for orders to be delivered to addresses within Texas, including state and local sales taxes. International customers are responsible for all applicable export taxes, custom fees, and other fees related to their order.